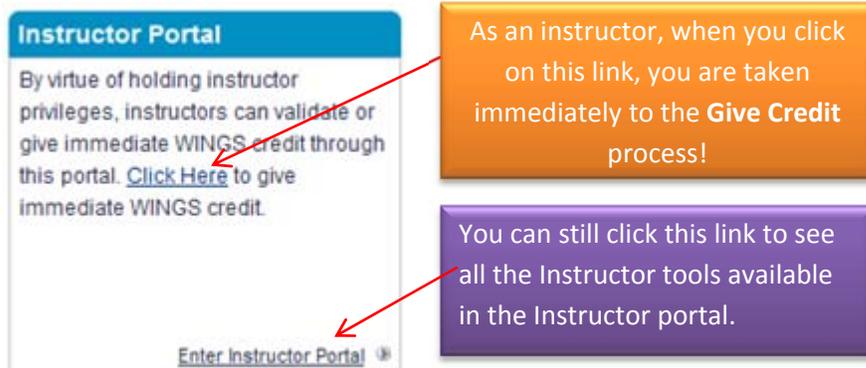


## FAASafety.gov Enhancements Effective December 6, 2011

With an eye toward improving the overall user experience with the **WINGS** – Pilot Proficiency Program, we have made a few enhancements to FAASafety.gov. A description of each change is listed below.

1. **One of our biggest changes** involves simplifying the process for instructors to give WINGS credit to pilots! There is now a **single click** link available in the Instructor Portal on the Home page that takes an instructor directly to the Give Credit feature. We have also improved your ability to select an Activity for credit.



2. After we received a complaint, we investigated and discovered that **the Search bar** at the top of our Home page does not work properly. While we haven't had time to fix it yet (it will require significant effort), we did change the background text explaining that the Search looks at only two areas on the site; it is not a site-wide search feature. We will address this deficiency in the near future. For now, **to search for an Activity**, users must use the search feature under the Activities, Courses & Seminars tab in the individual category – Activities or Courses. We also discovered that the Activity Search would not search for Activity Numbers; it does now!



3. A "bug" that many of you have reported has finally been fixed. Previously, if you were working on the Advanced or Master tabs, and after searching for and selecting a new activity, you were taken back to the Basic tab, not the tab you were working on. This was really confusing and not obvious! With this fix, you are now returned to the appropriate tab on which you were working.
4. *(This change comes after talking to a FAASafety Representative who called with a suggestion.)* We have rearranged all the lists that are available to FAASafety Representatives and FAASafety Program Managers when they are closing out an event so that all names are listed in the same order. In this case, "Last Name" first. In addition, when closing the event, the Rep or FPM had to manually erase the previous name entered and manually place the cursor in the right entry spot. This has now been automated. After you click submit, the record is updated and the previous name is erased, and the cursor is automatically placed in the entry box, ready for the next name to be entered.
5. One of the areas that has not received enough attention (because of resource limitations) is that of responding to user comments about online courses. We are excited to announce that a new feature will now allow us to see user comments in a simple report. We can then respond immediately (well, maybe not immediately, but certainly much more quickly than now!) to the comment via email. In addition, our FAASafety Safety Analyst, Barry Hyde, has been asked to set aside time beginning in January to review the comments and respond as necessary.

6. The format of the **My WINGS page** has been changed to enhance understanding of the requirements and accomplishments for each phase of WINGS. For example, showing an activity completion as “.5 Credit” was causing confusion. We changed that to say “½ Credit,” which is more intuitive and indicates that the full required credit is not yet complete.
7. We are in process of changing throughout the site the phrase “Knowledge 1” to say “**Knowledge Topic 1**” to make it more clear to users that this is just one topic in the list of three Knowledge credits that are required. In fact, we changed the title of the column on your My WINGS page from “Credit” to “Topic”, to further enhance this understanding. (Likewise for Knowledge 2, Knowledge 3, Flight 1, etc.)
8. We have added a “**Progress Bar**” to the Status column to indicate more clearly when a completed Activity has only partially fulfilled the requirement. In addition, when you hover over the progress bar, descriptive text is displayed.
9. The **activity completion date** has been moved to the 2<sup>nd</sup> column, indicating the activity is complete, not necessarily the entire Knowledge or Flight Topic requirement.
10. There has been much misunderstanding about the printable summary of activities, which we call the “Checklist.” This has been clarified somewhat by changing the link to say, “**Print Your Checklist**,” further identifying that the Checklist belongs to you, the logged-in user. This is your personal tool that describes the activities you need to complete that phase of wings. We recommend every pilot print their checklist while working on their WINGS Program.
11. Here is a screen shot showing each of the above changes.

The screenshot shows the 'Basic WINGS - Phase 1' page. At the top, there are navigation tabs: 'Basic WINGS', 'Advanced WINGS', 'Master WINGS', and 'WINGS Logbook'. Below the tabs is a message: 'You must complete a Phase of WINGS at the Basic Level before you can receive a Phase at a higher Level.' The page title is 'Basic WINGS - Phase 1' with a sub-header 'Started on 03/18/2011 (Must be completed before 03/31/2012)'. There is a 'Print Your Checklist' button. The main content is a table titled 'Knowledge Activities' with columns: TOPIC, TYPE, TITLE, STATUS, and MORE. The table contains four rows of activities. Callout 6 points to the '1 Credit' text in the first row. Callout 7 points to the 'Knowledge Topic 1' text in the first row. Callout 8 points to the 'Knowledge Topic 2 Incomplete' status and the progress bar in the second row. Callout 9 points to the 'Completed 11/14/2011' date in the second row. Callout 10 points to the 'Print Your Checklist' button. A tooltip is visible over the progress bar in the second row, containing the text: 'While you have met some credit requirements necessary to satisfy Knowledge Topic 2, you have currently only completed ½ of the minimum 1 Credit required. Please complete another activity to satisfy this Topic.'

TOPIC	TYPE	TITLE	STATUS	MORE
Knowledge Topic 1 1 Credit	Course ALC-62	<a href="#">Aeronautical Decision Making ... for VFR Pilots</a>	Enroll	<a href="#">Search</a>
Knowledge Topic 2 ½ Credit	Course ALC-48 Completed 11/14/2011	<a href="#">Hold Short for Runway Safety</a>	Knowledge Topic 2 Incomplete	
Knowledge Topic 2 1 Credit	Course ALC-36	<a href="#">Positive Aircraft Control</a>	Enroll	
Knowledge Topic 3 1 Credit	Course ALC-174 Completed 3/18/2011	<a href="#">Fatigue Countermeasure Training</a>	Knowledge T	

12. While we are continuing work on a major revision to the **IA Refresher Courses** page, we have loaded a static report of the most current courses that are approved. This report is available under the Maintenance Hangar tab and will be updated every month.
13. We are excited to report that the **Civil Air Patrol (CAP) project** has been fully tested and is finally launched with this release! This is the feature where CAP members who complete safety-related activities on FAASafety.gov will have them posted automatically (late every evening) to their safety record at the CAP. We remind all CAP members to go to their account on FAASafety.gov and enter their CAP ID number as soon as possible.
14. We discovered that AMT Employers were not able to update their address, city, state, or ZIP in their profile. That is now fixed.
15. We added QR Codes to the Seminar Search page so that users who wish to can purchase and add the Event Search widget to their Apple or Android products. (The FAA receives no income from these apps.)

*We appreciate all those who contributed suggestions for improvement. We are continually striving to make your user experience on FAASafety.gov a pleasant one!*